

Position: Transgender Health Services Navigator
Department: Health Services
Reports To: Director of Health Services
Salary: \$15-\$19/hour
Status: Non-Exempt/ Full Time (40 hours a week)
Benefits: Medical, Vision, Dental, Paid Sick, Vacation, 401(k) with Employer Contribution, and Optional Life/Critical Illness Insurance
Probation: 90 days



JOB SUMMARY:

Reporting to the Director of Health Services, the Transgender Health Navigator provides outreach, health navigation and group-level interventions to address the HIV and STI prevention needs of the Long Beach area transgender and non-binary communities. The Transgender Health Services Navigator provides individual risk assessment, risk-reduction counseling, testing services, and supported referrals to assure that clients who are HIV-positive or at high risk of exposure to HIV and STIs can access the health care and essential support services to improve their quality of life. In addition to off-site outreach, this position will be based on-site at The LGBTQ Center Long Beach and at AIDS Project Los Angeles Long Beach Health Center located at, 1043 Elm Ave #302, Long Beach, CA 90813 both in clinical and administrative settings.

PRIMARY DUTIES AND RESPONSIBILITIES

- Perform health navigation, including making supported referrals to address the full spectrum of client needs
- Ensure linkage to medical care, behavioral health treatment and disease intervention specialists as needed
- Conduct short-term group and individual counseling/navigation interventions
- Work collaboratively to design and conduct community outreach initiatives and screening events
- Provide one-time or extensive counseling sessions for HIV-positive and high-risk HIV-negative clients
- Organize and facilitate group-level interventions (Transgender Support and Transverse Social Support Group) to provide education, support and health navigation to members of the transgender community who are at risk of HIV infection
- Provide education on gender affirming procedures, hormone replacement therapy and risk reduction strategies

DIRECT SERVICES

- Screening and triaging clients in person and on the phone
- Provide HIV testing and counseling and provide support in STI screening including sexual health education
- Facilitate individual and/or couples PrEP and PEP education sessions, linking qualified clients to services
- Participate in planning and implementation of approved interventions (CLEAR and Community Promise)
- Conducting finger-stick and serum collection for HIV and Syphilis testing
- Perform phlebotomy as needed

ADMINISTRATIVE DUTIES

- Provide appropriate and accurate documentation in a timely manner
- Attend staff, department, and stakeholder/funder meetings and clinical supervision as required
- Collaborate with internal and external colleagues performing related work
- Attend trainings and supervision provided by outside agencies
- Collaborate with clinical providers to provide quality care and a seamless continuum of services
- Attend continuing education seminars and staff in-services and stay abreast of relevant literature to maintain familiarity with trends in prevention services

PLANNING AND IMPLEMENTATION DUTIES

- Participate in program planning through interdisciplinary team meetings
- Collaborate across the Center and relevant partner agencies to coordinate appropriate client referrals
- Attend continuing education and training seminars, staff in-services and stay abreast of relevant literature to maintain familiarity with trends in prevention services

REQUIREMENTS

- Minimum 1 year of experience in providing safer sex, sexual health or medical services
- Minimum 2 years of customer service experience as an employee, volunteer, or independent contractor
- Strong interpersonal communication skills
- Ability to manage clinically and emotionally challenging situations with utmost professionalism and care
- Capacity to work with diverse groups of individuals and communities at risk for HIV
- Fluency in both English and Spanish preferred
- Ability to provide precise, well-written documentation
- Willingness and ability to perform phlebotomy, with prior competence preferred
- Experience providing HIV education, testing and counseling a plus.
- Demonstrated competent computer skills (Microsoft Outlook, Word and Excel)
- Ability to handle multiple tasks and prioritize assigned duties
- Ability to work independently and in small groups
- Experience working in an ethnically, culturally, and racially diverse environment preferred
- Ability to meet deadlines and work within a team-based environment
- Strong interest in LGBTQ health, with an emphasis in transgender, non-binary and gender non-conforming issues

TRAINING, EDUCATION AND LICENSURE:

- State certification in HIV Counseling (Basic I preferred)
- Phlebotomy Certification; preferred
- Interest in Counseling, Public Health, Human Services or related field a plus.
- This position is full-time with benefits located in Long Beach, CA between the following hours:

Weekdays	12:00pm-9:00pm; 3:00pm-12:00am
Saturday	9:00am-5:30pm; 3:00pm-12:00am

We are looking for someone who works well under pressure, is able to communicate with clients who are in need of individual counseling about various topics including sex, drugs, varying types of abuse including mental physical and emotional. Demonstrate the ability to work with clients who may disclose relationship stressors and social issues commonly seen in the LGBTQ community. Some of these issues may be traumatic and require a high level of open-mindedness and empathy from staff who work with these cases. We prefer a person who understands the difference between hearing and listening and has experience providing/conducting counseling sessions. Candidate must demonstrate an ability to speak comfortably about HIV/AIDS, Sexually Transmitted Infections, sex, injection drug use, transgender health and risk factors, young adults of color, women's health and develop a behavior modification plan within a counseling session.

The LGBTQ Center of Long Beach is an equal opportunity employer. Applications are encouraged from anyone regardless of their race, color, national origin, ancestry, sex, gender identity, marital status, religious creed, sexual orientation or age.

Please send a cover letter and resume as a PDF attached document to Ismael Salamanca, Director of Health Services by email to isalamanca@centerlb.org
www.centerlb.org